

Public Comments Received for Case Number: 2025-00329  
Response Wednesday, June 3, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00329 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00329 \(ky.gov\)](#).

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Received through Public Comments

Tuesday, June 2, 2026

From: Amber Roten  
City: Munfordville  
State: Kentucky  
Zip: 42765

Comments:

During the time our water was ran by ECWC we experienced diarrhea, other stomach issues and our filters having to be changed constantly. Our washing machine needed to be worked on due to constant clogging from dirt, sand, and debris in our water lines. Our child had a cancerous tumor and had to go through chemotherapy. We often wondered if that water quality was a contributing factor. We received many notices about high bacteria within the water but those notices always came weeks to months after that fact. This doesn't include the multiple water advisories we received per month. Our clothes, towels and linens were damage while dealing with these issues.

Since Green Water Company has taken over we haven't experienced any of these issues nor a SINGLE boiled advisory. Seems to me people who ran ECWC lacked the knowledge on how to run a water plant or to provide fresh water to their customers. Very thankful for Green River water company!

## Service List for 2025-00329

- \* Andrew Tucker  
General Manager  
Green River Valley Water District  
1180 E Main Street  
P. O. Box 460  
Horse Cave, KY 42749
  
- \* Honorable Damon R Talley  
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- \* Kenly Ames  
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- \* Kevin Shaw  
General Manager  
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- \* Tina C. Frederick  
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\* Denotes served by Email